



## Print Head Installation Guide (MONARCH™ 9800)

### **CAUTION:**

The printhead is sensitive to static electricity, which can damage the printhead or reduce its life. Ground yourself by touching some metal, such as printer's metal base, before touching the printhead. Clean the printhead to remove any salt or oil left from handling prior to operation.

1. TURN POWER SWITCH OFF.
2. Open the cover.
3. Unlock the printhead by turning the retaining plastic bracket.
4. Press forward and down on the two latches on top of the printhead assembly. The printhead will drop down.
5. Lift the printhead assembly using the printhead tab and push back until the printhead assembly clicks into place.
6. Carefully unplug the cable from the printhead .The printhead is sensitive to static electricity, which can damage the printhead or reduce its life. Ground yourself by touching some metal, such as printer's metal base, before touching the printhead.
7. Unscrew the printhead mount screw from the plastic bracket and then remove the printhead out from the plastic bracket.
8. Carefully screw the plastic bracket into the new printhead and plug the cable into the new printhead.
9. Align the new printhead with the tabs.
10. Snap the printhead into place. Make sure the printhead cable does not touch the ribbon roll.
11. Clean the new printhead with a cotton swab dipped in isopropyl alcohol to remove any salt or oil left from handling.
12. Let the printhead dry and reload your supplies.
13. Close the printhead assembly and the cover. Turn on the printer.
14. Press FEED to position the supply under the printhead.

**NOTE:** Normally, mechanical adjustment is not necessary when replacing the printhead. Mounting screws on the mount assembly automatically locate the printhead. However, if the new print head performs poorly, some adjustment may be necessary.